# **Accessing SLG for Parents**

Document version: Draft 3.6

Issue date: 10/06/09

Document valid until: July 2009

Document owner:

Amendments to Issued Document

DATE	AUTHOR	ISSUE	AMENDMENT DETAILS	

All enquiries or queries should be directed to the IT Help Desk:

01962 847007 or email edicthelp@hants.gov.uk

This information is available in large print, in Braille, on audio tape or on disk. Please contact the IT Help Desk.

### Summary

SIMS Learning Gateway (SLG) is a portal which provides access, over the Internet, to relevant information stored in a SIMS database.



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### I. Logging in to SLG

You can connect to SLG from any computer via the Internet.

The URL for all users is http://www.education.hants.gov.uk/slg

When you log in, you are automatically taken to the relevant school pages based on your login name.

Your User ID and password will be provided to you by the school

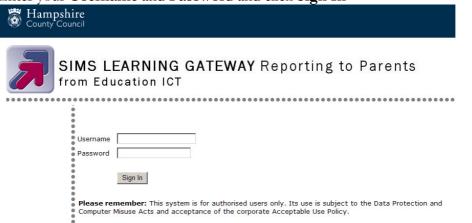
#### To log into SLG

- 1.1. Open your web browser (see **Appendix A** for a list of supported browsers)
- 1.2. Type http://www.education.hants.gov.uk/slg into the address and press Enter. This will take you to the main SLG page



This page should be bookmarked for future use.

- 1.3. Click onto the **Log on to SLG** link
- 1.4. Enter your **Username** and **Password** and click **Sign In**



If you cannot remember your login details then contact the school for assistance

## 2. First Login to SLG

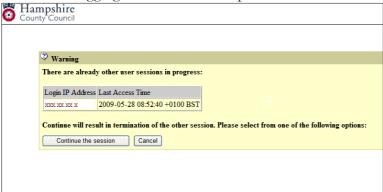
#### First login - change password

- 2.1. On your first login you will be instructed to reset your password, the password criteria will be shown on the screen. This password must be at least 7 characters long and contain at least two of the following types of character:
  - UPPER Case letters
  - Numeric Characters
  - Non Alphanumeric Character (@!# etc)

SLG is set to remember your last twenty (20) passwords and will prompt you to change your password ever 180 days.

- 2.2. Once you have changed your password, enter your username and password again and click Login
- 2.3. You will now be taken to the schools SLG web pages, see **The SLG Home Page** and **SLG Parents Pages** below for details.

**Note:** if you are currently logged onto SLG and then try to login again on a different computer without logging off, you will get a message with the option of closing the open session and logging onto the new computer



## 3. Logging out of SLG

When you access SLG a small box will be displayed in one corner of your browser window.

This controls your SLG session and **must be used to log out of SLG** when you have finished working.

This will secure your computer and prevent any other users from accessing your SLG account.

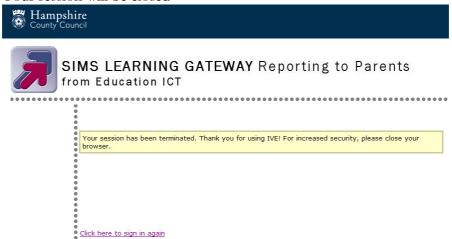


To log out of SLG

- 3.1. Click on the **Door** icon in the Session Box
- 3.2. If you cannot see the Door icon, click on the **Blue arrow** on the right hand side of the session box to expand it



3.3. Your session will be closed



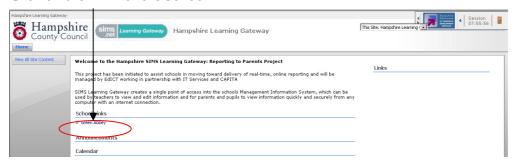
3.4. If you wish to sign in again click on **Click here to sign in again** 

### 4. The SLG Home Page

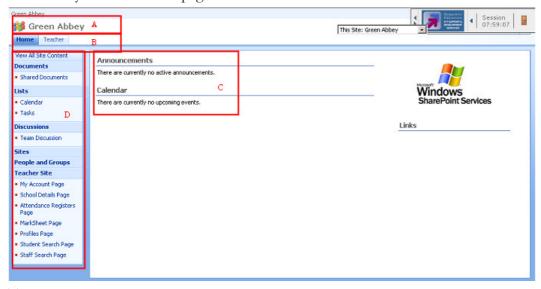
When logging in you are taken to Hampshire SLG Home Page

This provides information on the system and gives access to any schools that the User has permissions for under the **School Links** list.

Click on the link for the School



This takes you to the home page for the school



The key elements here are:

- A the site name and school badge
- B tab links for other sites to which you have access
- C announcements and other items for everyone within the site
- D links to the SLG pages
- My Account Page
  School Details Page

The My Account page allows users to see their account details

The School Details page gives information about the school

#### Return to Homepage

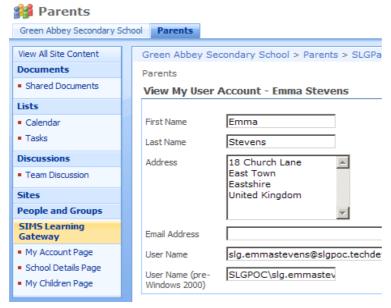
You can return to the SLG home page at any time by clicking on the **Hampshire Education** logo



## 5. SLG Parents Pages

Click on the Parents tab

This is the default Parents Home Page



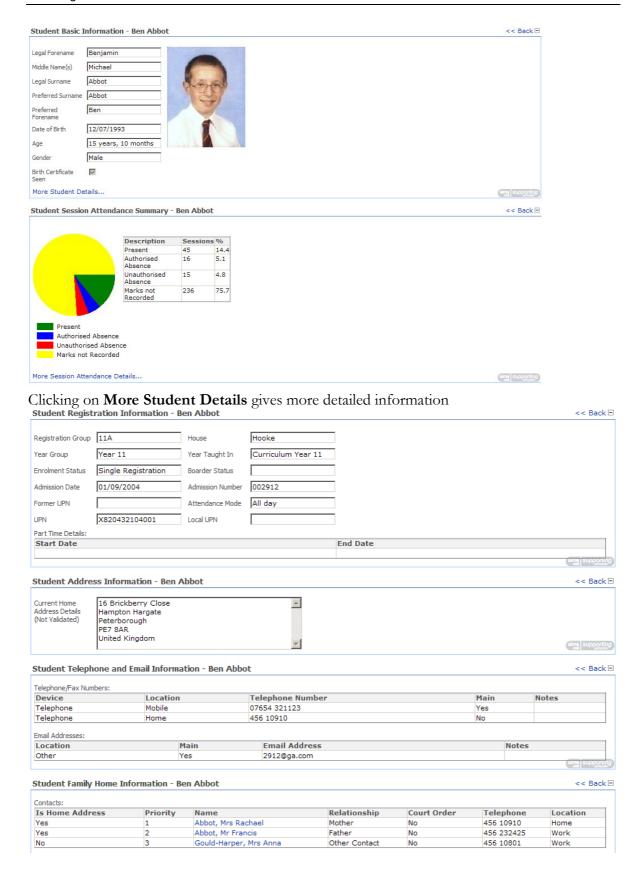
The My Account page allows you to see their account details

The **School Details** page gives information about the school

The **My Children** page gives details on any of your children that are currently on roll at the school (or at multiple schools if the account has been consolidated, see Consolidation Section)



Click on **More Student Details** to open the Student Summary Page, each section of this page has a More Details link to access more information



#### To access a students timetable

- 5.1. Click **My Children** Page
- 5.2. Click **More Student details** for the required child

5.3. Click **Student Timetable** (at bottom of screen)

#### To access a students attendance details

- 5.4. Click **My Children** page
- 5.5. Select required Child
- 5.6. Click as required
  - o More Session Attendance Details...
  - o More Lesson Attendance Details...
  - o Lesson Absences...

Each of these sections can be expanded to give more information

#### Logging out of SLG

- 5.7. Click on the **Door** icon in the Session Box
- 5.8. If you cannot see the Door icon, click on the **Blue arrow** on the right hand side of the session box to expand it



5.9. Your session will be closed

#### 6. Consolidated Users

There are situations for SLG users where they may find it beneficial to consolidate their user accounts. This could occur when parents have children at two different schools or a teacher at one school has a child at another school (both schools would have to be hosted by EdICT for this to work).

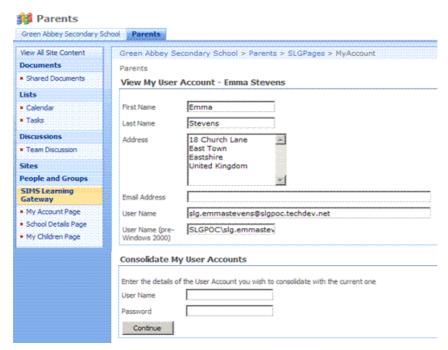
Each school has its own records of the parents and pupils in SIMS .net. They are individually provisioned by each school and a username and password is provided. This means that parents would have to remember usernames and passwords for each school where they had children.

#### How to Consolidate

By consolidating accounts you are able to access all the information on all of your children, regardless of schools attended (so long as the schools SLG is hosted by EdICT), via just one username and password.

- 6.1. Log onto **SLG**
- 6.2. Select the **My Accounts** Page
- 6.3. In the **Consolidate My User Accounts** pane enter the **username** and **password** of the account that you wish to consolidate

#### 6.4. Click **Continue**



- 6.5. Select the **preferred username** that you wish to consolidate the account to
- 6.6. Click Consolidate



# **Appendix A** Supported web browsers

SLG should function with any current Internet browser but has specifically been tested on the following Internet browsers for PCs and Macs:

Internet Browser	PC	MAC
Internet Explorer 8.x	✓	x
Internet Explorer 7.x	✓	x
Internet Explorer 6.x	✓	x
Mozilla Firefox 3.x	✓	✓
Mozilla Firefox 2.x	✓	✓
Safari 4.x	✓	✓
Safari 3.x	✓	✓
Safari 2.x	x	✓
Chrome	x	x