Subject/ Behaviour and progress queries including homework and intervention	Subject Teacher	Head of Department	Deputy Headteacher/Assistant Headteacher Mrs Conley-Harper or Mr Beere
General or behaviour queries (including bullying, medical, attendance)	Mentor	APL	Assistant Headteacher Mr Riley
Safeguarding concern - Staff	Headteacher's PA Mrs McCool	Headteacher Mr Wright	
Safeguarding concern - Student	APL	Assistant Headteacher Mrs Evans	
Special Educational Needs, or Disability concerns	SENCO Mrs Forbes	Deputy Headteacher Mrs Conley-Harper	