

30 March 2020

Dear Parents and Carers

Firstly, and most importantly, I hope that you and your family are safe and healthy.

Thank you for the support and positive engagement to this unprecedented change to education. We have already outlined to you how important it is that your child/children continue to follow their daily timetable. Work will be set by teachers on SMHW for each lesson of their timetabled school day. We have requested that that work be emailed back to their teacher. It can also be submitted directly on SMHW. Staff are closely monitoring all students in their classes and will chase up any work that has not been completed so as to ensure that each student does not fall behind in their work. By working together we can ensure that your child/children's education does not suffer over this period of forced alternative education and we thank you in advance for your continued support.

We are all working hard to continue to develop how we can support your child with their learning at home and also how we can deliver our curriculum. Mr Riley has set up the Oakmoor School YouTube Channel, which went live this morning. To start with, Mr Riley has uploaded some videos to support with some of the IT issues that some of you have been having. In the coming weeks, staff will also start to use the site to further support the learning within each of their subjects. Please can you click the link below and subscribe to this channel so that you can make use of the resource.

<https://www.youtube.com/channel/UCgB-7z9jbk9Yr1l-TxlbIrg>

We have experienced a high volume of phone calls and emails requesting help in resetting passwords and logging on. As a result of this we have set up a special email account so that we can support you and your child with any issues that you might be having. Please can I ask that you contact us through the following email account for any problems relating to SMHW, email, your child's school account or anything else relating to IT.

ITservices@Oakmoor.hants.sch.uk

Finally, please can I ask you to be considerate of staff and the response time regarding feedback on work. Whilst we do not communicate staff illness with you, staff can become ill. If any member of staff is unable to continue to work due to illness, we will ensure that your child/children's work is set by another member of the department. I'm sure that you will understand that during this period, feedback will be limited until such time when the member of staff is well enough to return to their normal working week. We thank you in advance for your support and understanding on this matter.

Stay safe and healthy.

Yours sincerely



Mr A. Beere
Assistant Headteacher