

Show My Homework

Getting re-started when you can't remember your password

A lot of students come to me asking me to reset their password. This is something that you can do yourself and only takes a couple of minutes. If you speak nicely to your Mentor, they might be able to help you during a registration session. Alternatively you could do this at break or lunchtime in the Library or Computer room, or even at home.

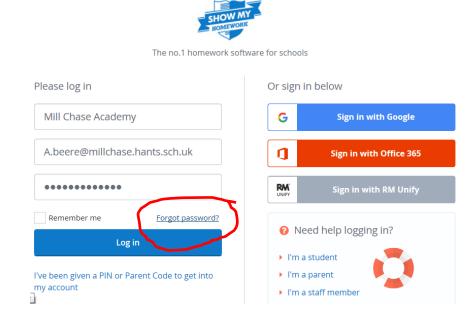
Providing you know your school email address, you can reset your SMHW password yourself.

If you don't know your password, all you need to do is load up your email account and it tells you at the top of the page.

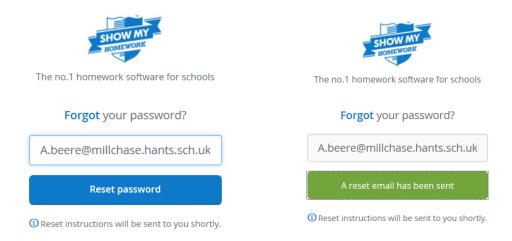
When I go through this with students, I get them to load up their email account on a separate bar to the SMHW login page (as shown below). Then they are able to see the email address and flick between the pages.



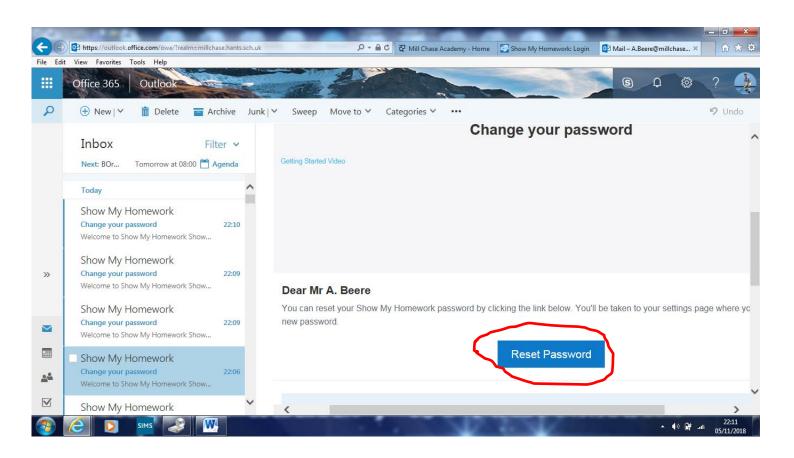
Once you've got this loaded up, click on the SMHW site and scroll down to 'Forgot Password'. Click this and it will take you to a link that will request your email address.



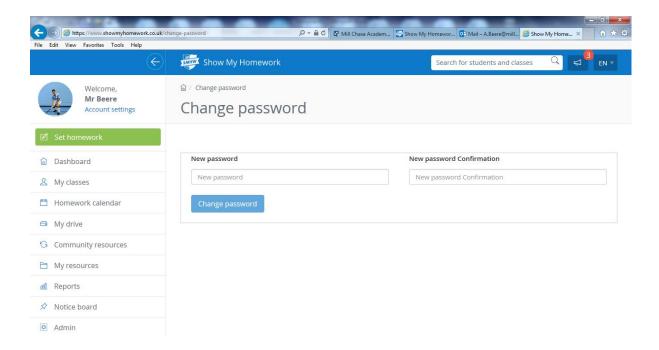
Fill in your email address and click reset password. SMHW will then send you an email to reset your password.



Then go back to your email and click reset password.



You will then be asked to reset your password. Your password must be at least 8 characters long and needs to contain at least one capital letter and one number.



Once you've entered this twice, you will be back into your SMHW.

Please make a note of your password and keep it somewhere safe!

Once you've done this, I would highly recommend that you download the SMHW App onto your phone. Once you've logged into it once, that is it. You don't have to do it each time you use it which makes it really easy to use and it will allow you to keep yourself organised and keep up to date with all of your homework.

If you have any questions, please don't hesitate to ask.

Mr Beere